



COVID-19 Update: August 18, 2020

To all our loyal customers,

Thank you for your continued support during these uncertain times. **Our hours remain unchanged 8AM – 7PM every day. Senior and at risk shopping hour is from 8AM – 9AM daily.** We continue to receive daily shipments and do not anticipate any unusual product shortages at this moment. To continue to protect our employees and customers we are taking the following actions:

1. Increased employee distancing: We have reduced the number of individuals working in all departments at any given time to allow for safer distancing. As a result, we will be adjusting some of the variety of our offerings and prioritizing some of our customer favorites.
2. Continuous cleaning: We have dedicated staff members each day to continuously clean and sanitize high touch spaces throughout the farm stand during open hours.
3. Masks required: All staff and customers (excluding young children) are required to wear a mask at all times while visiting the farm stand.
4. We have changed the traffic flow in the farmstand to allow customers to shop at the dairy, meat and entrée cases without interrupting a line. The line for check out is now in front of the grocery shelves. We have had very favorable feedback about this change.

**Per the Concord Board of Health, we have enacted the following measures:**

5. Suspended Deli Counter Service: Per the Concord Board of Health, **ALL DELI ORDERS MUST BE PLACED IN ADVANCE and online.** This will help to minimize the traffic in the farm stand and reduce waiting time. You can call us with your order and prepay or order at [verrillfarm.com](http://verrillfarm.com). Our full menu of sandwiches and sliced meats and cheeses are available online. Deli salads and sandwiches are also available in the Grab N Go case.
6. Public Restrooms Closed: Per the Concord Board of Health, all public restrooms are required to be closed for the time being.
7. No Indoor Seating: Our café area is now closed for eating and we have put our bread display there in order to spread out our products.
8. Outdoor Seating: There are a few picnic table available in the large tent for eating and a few scattered around outside. Please keep your distance between parties and PLEASE, NO DOGS.

Additionally, we are asking for your help with the following:

1. Practice safe distancing: please maintain a distance of at least 6 feet between yourself and any other customers or Verrill Farm staff members. We understand that this makes the shopping process more time consuming but it is necessary for everyone's safety.
2. Reduce your party size: please visit the farm stand with a group **no larger than two people (young children excluded)**. The less people that are visiting at once, the easier it is to maintain a safe distance apart.
3. Avoid busiest hours if possible: Typically, the farm stand is busiest between the hours of 11AM – 2PM and 4PM - close. Friday – Sunday are typically the busiest days, while Monday and Tuesday are typically the least busy. If possible, try shopping outside of the peak windows to avoid having to wait.
4. Practice good hygiene: please continue to be vigilant about hand washing, etc. If you are sick or have been exposed to someone that is, or have been asked to quarantine, we would kindly ask that you avoid the farm stand until advised otherwise by a medical professional.

Thank you all, we will continue to provide any updates as necessary.

-Verrill Farm